

## YOUR RIGHTS

Global D is committed to protecting your private life, as well as your personal data in conformance with [the Information Technology and Civil Liberties Act of January, 1978](#), enhanced by [European regulation 2016/679 \(GDPR\)](#) on the protection of personal data. Within this context, you have the following rights:

- Right of access (GDPR Article 15)
- Right to rectification (GDPR Article 16)
- Right to erasure and restriction (GDPR Article 17)
- Right to object (GDPR Article 21)
- Right to data portability

To assert these rights, please contact us at [rgpd@globald.com](mailto:rgpd@globald.com) providing your surname, first name, email, company, as well as the nature of the right or rights you wish to exercise.

## PURPOSE OF PROCESSING OF YOUR PERSONAL DATA

The purpose of processing of your personal data is coordination of our activities, management of relationships with customers and contacts, commercial organisation, registration or communication, and tracking of commercial relationships with our customers, by collecting only the data required to enable us to determine characteristics of customers and prospective customers for contacting them by email or telephone, and/or maintaining commercial relationships, from placing the order, through to delivery, invoicing and collection. The personal data is leveraged exclusively by Global D and its subsidiaries.

## Data recipients

The personal data we collect will be provided to authorised people in our internal marketing-communication, commercial, quality and regulatory, clinical, customer service and logistics, human resources and accounting departments. The collected data is stored by Global D in computer files to back up our business activities (recording orders, deliveries and product delivery tracking, organising training and events, providing product and company information, recording customer complaints, etc.).

## DATA WE COLLECT

### Contact forms, training and event registrations

Data enabling us to identify you as an individual (natural person) that we collect when you complete a [contact form](#) on our websites or register for training or an event: surname, first name, job, address, telephone, email. Data sent to Global D within this context is not provided to third parties.

### Online applications

Processing of personal data contained in applications for the purposes of administration and management of the recruitment process. Applications can be sent electronically to Global D using email [or the contact form](#) Processing of personal data contained in applications for the purposes of administration and management of the recruitment process. Applications can be sent electronically to Global D using email [or the contact form](#) on the website. If the application results in an employment contract with the candidate, personal data provided by the candidate will be stored and processed for administration of the employment contract in conformance with the legal and regulatory measures in force. If sending the application does not result in a contract, the application will be automatically deleted after one year, unless pursuit of a legitimate interest by Global D conflicts with deletion of this data.

### Data we collect using cookies and Google Analytics

Cookies are files provided by your web browser and present on your hard disk. They enable you to be recognised each time you connect to a website and provide a faster navigation experience. We use the services of Google Analytics and its cookies to analyse your use of our website. This data is anonymised and does not enable recovery of your identity. You can deactivate cookies linked to Google Analytics at any time from your browser options or by using the following link: <https://support.google.com/analytics/answer/181881?hl=fr>

## USE OF YOUR PERSONAL DATA

### With your consent, we will send you

Our processing is based on consent and you have the right to withdraw this at any time without infringing the legality of processing performed prior to withdrawal. With your consent, we will send you emails or newsletters containing our news and business information that you can unsubscribe from at any time by clicking the unsubscribe link in the footer or by contacting us directly at [communication@globald.com](mailto:communication@globald.com) Temporary notifications about conferences, congresses or meet-ups may be sent using an SMS message. You may unsubscribe from these at any time by contacting us at [communication@globald.com](mailto:communication@globald.com)

### Delivering our products to you

Your personal data also enables us to keep you up to date with the progress of your order using various notifications.

It enables us to provide the best tracking and delivery of your order and enables us to effectively manage your rights following completion of an order from our services: guarantee requests, return requests, etc.

## CONTROL AND ACCESS TO YOUR PERSONAL DATA

You may access personal data you have chosen to share with us at any time and make corrections by contacting us at [rgpd@globald.com](mailto:rgpd@globald.com). We also encourage you to make corrections if the data is not accurate, to facilitate implementation of the various services we offer (training, delivery, notifications, etc.). You may request complete deletion of all your personal data as well as the closure of your account by contacting us at [rgpd@globald.com](mailto:rgpd@globald.com). Note that the complete deletion of your data or closure of your customer account means you will no longer have access to all of our services. In certain cases, all your personal data may not be deleted as it is covered by the legislation in force. You have the right at any time to request that all personal data you have provided us is sent to you in a standard format that is structured and machine-readable.

### Sharing your personal data with third parties

We may have to share your personal data with carriers. We provide them with your surname, first name, address, phone number and email to enable delivery of your order and associated services (sending a delivery tracking link by email and progress update notifications).

### Data processing manager

You can exercise your right to access your personal data and make corrections by contacting us. Company name: Global D

Address: ZI de Sacuny - 118 avenue Marcel Mérieux - 69530 Brignais - France

Telephone: +33 (0)4 78 56 97 00

Email: [rgpd@globald.com](mailto:rgpd@globald.com)

## LENGTH OF STORAGE OF YOUR PERSONAL DATA

Customer data is only stored for the length of time required for the operations it has been collected for as well as respecting the regulations in force. It is stored for the duration of contractual relations plus 3 years for business activity and information purposes. Regarding accounting, the data is stored for 10 years from closure of the financial year. Contact data is stored for a duration of 3 years if no participation or registration for Global D events has taken place, or no commercial activity has occurred. During the site visit, connection data is collected and used only for statistical and security purposes. Data sent using the [contact form](#) or email is collected for statistical and correspondence purposes. It is stored for a maximum duration of 3 years.

## SECURITY OF STORAGE OF YOUR PERSONAL DATA

Global D does everything to ensure your data is secure and so prevent any unauthorised disclosure, changes or use. The data is stored in servers secured using various protocols such as encryption or firewalls. Our platforms and web services are hosted by OVH, WPServeur, Visiativ and Dimmo Software in their French and European data centres.



**IF YOU HAVE ANY QUESTIONS ABOUT THE CONFIDENTIALITY OF YOUR DATA, OUR CONFIDENTIALITY POLICY, INFORMATION WE KEEP ABOUT YOU, OR YOUR RIGHTS AND HOW TO EXERCISE THEM, PLEASE CONTACT US.**

[Contact us](#)